making a difference



Frickenhausen, February 2025

IMPORTANT INFORMATION

TEMPORARY SHORTENING OF SHELF LIFE FOR TERASAKI PLATES

Dear Sir or Madam,

To always offer you products of the highest quality, we subject our Terasaki plates to ongoing and strict quality controls during production. We have found that fluctuations in surface functionality can occur around 6 months after the production date.

To ensure that these fluctuations do not affect your analyses and at the same time guarantee the availability of the plates, we have decided to temporarily reduce the shelf life of the Terasaki plates with item no. 653XXX, 654XXX, 659XXX and 769XXX to 4 months. We therefore ask you to use the items within this period.

We are working hard to find a solution and will inform you as soon as the shelf life can be extended to 1 year again.

Thank you for your understanding and your trust. If you have any questions, please do not hesitate to contact your export manager, local subsidiary or GBO distributor.

Kind regards,

p. p. Chen-Ket Chai

Director Quality Management